






Fakenham and Wells Community First Responders

 Hours Logged	September	October	November	December	Totals
	Shifts:	12	13	22	12
Hours:	44:00	44:30	60:10	36:00	184:40

 Call Out Mileage	September	October	November	December	Total Distance
		86.6	28.2	29.95	13.8

 Emergency Responses CFR and Paramedic Arrival Times (minutes)	September		October		November		December*	
	Category 2 Fall		Category 2 Mental Health		Category 2 Chest Pain		Category 2 Angina	
	CFR	Paramedic	CFR	Paramedic	CFR	Paramedic	CFR	Paramedic
	7	approx 40	-	-	9	approx 30	14	approx 50
	Category 1 Paediatric		Category 2 Fall		Category 2 Infection		*Operational difficulties at EEAST meant that wait times for Ambulances and Rapid Response Vehicles was so long that Dispatchers deprioritised handing calls to CFR's on the assumption that personnel would be unable to remain on scene long enough for paramedics to arrive. This has now been resolved.	
	CFR	Paramedic	CFR	Paramedic	CFR	Paramedic		
17	approx 32	-	-	5	approx 45			
Category 2 Chest Pain		Category 1 Chest Pain						
CFR	Paramedic	CFR	Paramedic	CFR	Paramedic			
16	approx 45	10	approx 30					

 Ambulance Response Targets	Category 1	Category 2	Category 3	Category 4
	Immediately life threatening injuries and illnesses. Patients will be responded to in an average (mean) time of seven minutes, and within 15 minutes at least nine out of 10 times (90th percentile).	Emergency. These will be responded to in an average (mean) time of 18 minutes, and within 40 minutes at least nine out of 10 times (90th percentile).	Urgent calls, In some instances patients may be treated in situ or referred to a different care pathway. These types of calls will be responded to at least nine out of 10 times (90th percentile) within 120 minutes.	Less urgent. Patients may be given advice over the phone or referred to another service. These calls will be responded to at least nine out of 10 times (90th percentile) within 180 minutes.

 Training Attended	September	October	November	December
	Wounds and Bleeding	Trauma Management	Incident and Scene Management	-

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